

For Customer with Wheelchair – Check List

SF CALL CENTER

TEL : 0570-07-3200 (8:00~19:00 Open year round)

FAX : 093-512-7752

mail : assistdesk@starflyer.jp

Name	male female	Age	Contact info.				
Do you have any escort to travel with you?							
Yes No, travel by myself	Name	male female	Age Resavation No.				
Please be aware cabin crew are not permitted to provide medical services, to assist with feeding or personal lavatory functions. For customers requiring such assistance, it is recommended to travel with escort person.							
<Itinerary/Flight Info>							
<Date>	<Flight No>	<From - to>	<Resavation No.>				
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<p>1. In order to accommodate your needs please let us know your walking condition.</p> <p><input type="checkbox"/> Able to Up/Down steps but unable to walk along distance</p> <p><input type="checkbox"/> Unable to Up/Down steps but able to walk from the boarding door to the seat</p> <p><input type="checkbox"/> Unable to walk by him/herself at all</p>							
<p>2. Please let us know your own wheelchair.</p> <p>① Do you have your own wheelchair? Yes, I do. No, I don't.</p> <p>② What kind of type is your own wheelchair? Manual Electric/Battery-powered</p> <p>③ Is your wheelchair foldable? Yes No</p> <p>If No, please let us know the size and weight. we may not be able to accept your own wheelchair due to the cargo door's limitation.</p> <p>Electric wheelchair ⇒ Please let us know the size and weight.</p> <table style="width: 100%; margin-top: 10px;"> <tr> <td style="width: 50%;">Length: cm</td> <td style="width: 50%;">Width: cm</td> </tr> <tr> <td>Height: cm</td> <td>Weight: kg</td> </tr> </table>				Length: cm	Width: cm	Height: cm	Weight: kg
Length: cm	Width: cm						
Height: cm	Weight: kg						
<p>3. Please let us know your own electric wheelchair.</p> <p>① About Battery</p> <p><input type="checkbox"/> Non-Spillable Battery (Wet-cell, "Sealed") <input type="checkbox"/> Spillable Battery (Wet-cell "Non sealed")</p> <p><input type="checkbox"/> Dry Battery (Li-ion) <input type="checkbox"/> Dry Battery (Ni-CD • Ni-MH)</p> <p>Li-ion Battery - Let us know the Watt/hour rating. ⇒ Wh</p> <p>② Can I remove the battery? Yes No</p> <p>③ Do you have any extra Battery? No Yes Piece, Wh.</p> <p>Li-ion Battery - Let us know the Watt/hour rating. ⇒ Wh</p>							
<p>4. Remarks</p> <p><input type="checkbox"/> Please make sure the manufacture and model number of your wheelchair if you're not sure which kind of battery is attached.</p> <p><input type="checkbox"/> When you check in your electric/battery-powered wheelchair, please bring the operation manual especially if the battery type cannot visually be identified to make sure instructions to disconnect/insulate battery.</p> <p><input type="checkbox"/> Check-in deadline for electric wheelchair customers is 60 minutes.</p>							
<p>5. Other notice, Special instruction/Precaution applicable</p>							